

WEBSITE PRIVACY POLICY

Last updated: 23.07.2026

This Website Privacy Policy ("Policy") explains how Young Global Impact (YGA) (also referred to as "YGA", "we", "us" or "our") collects and uses Personal Data when you visit and use our website at <https://www.yga.org.uk/> (the "Website"), or when you otherwise interact or communicate with us via the Website (for example, by applying to become a volunteer, a role model teacher, or to partner with us).

This Policy describes the different types of processing activities that may take place in connection with your use of the Website. Please note, however, that not all of the processing activities described in this Policy will apply to every individual or interaction.

1. Important information and who we are

Young Global Impact (YGA) is a registered charity under the Charity Commission for England and Wales (Charity No. 1199664).

We are committed to being transparent about how we collect, use, and protect Personal Data. We process Personal Data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, as it forms part of UK law by virtue of section 3 of the European Union (Withdrawal) Act 2018 (the "UK GDPR"), together with the Data Protection Act 2018.

For further information about how to contact us, including how to reach our Compliance or Privacy Team, please refer to the "Contact Us" section at the end of this Policy.

2. Scope of this Privacy Policy

This Policy does not apply to Personal Data collected or processed through our products or services. It applies solely to Personal Data collected when you interact with us online and communicate with us via our Website, as described above.

This Privacy Policy is supplemented by additional privacy notices that apply to specific products and services we offer. We therefore encourage you to review the privacy policies that are relevant to each product or service you use.

If you're ever unsure about which privacy policy applies to a particular activity, remember that the specific product or service privacy policy will take precedence over this Policy and will apply to the extent the activity relates to the processing of Personal Data related to your product or service.

3. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or business operations. Where any changes are material, we will take appropriate

steps to inform you. This may include, for example (i) asking you to review the updated version and/or (ii) displaying a prominent notice on our Website when you next visit.

This version was last updated on the date set out above.

4. Personal Data we collect about you

For the purposes of this Privacy Policy, “Personal Data” or “Personal Information” means any information relating to an identified or identifiable natural person, such as your name, contact details, online identifiers (including IP address), or other information relating to your interaction with our Website.

Where we request Personal Data from you and such information is necessary to respond to your enquiry, process an application, or comply with a legal obligation, failure to provide that information may mean that we are unable to engage with you in the relevant context. Where this applies, we will make this clear at the point of collection.

The categories of Personal Data we collect depend on how you interact with us, for example whether you are simply browsing our Website, submitting an enquiry, or applying to volunteer, teach, or partner with YGA.

Personal Data You Provide to Us

We collect Personal Data that you voluntarily provide to us when you interact with the Website or communicate with us, including where you contact us by email or submit an application or expression of interest. This may include:

- **Basic personal details:** such as your name and contact details (for example, email address, telephone number).
- **Professional or organisational information:** where you interact with us on behalf of a school, educational institution, partner organisation or other entity, information about your role, position, authority, or relationship to that organisation.
- **Communications:** records of correspondence and interactions with us, including emails, messages sent via contact details published on the Website, and other communications relating to enquiries, applications, or involvement with YGA.
- **Preferences:** your communication preferences, where you have indicated how you would like to hear from us, and your cookie consent choices where applicable.

Personal Data Collected Automatically

When you visit or interact with our Website, we may automatically collect certain technical and usage information through cookies and similar technologies. This information is used to operate the Website, maintain security, and improve performance and user experience. It may include:

- **Device information:** such as device type, operating system, browser type and version, language and display settings, and time zone.

- **Usage information:** information about how you use and navigate the Website, including pages viewed, links clicked, dates and times of access, and interaction patterns.
- **Log and security data:** server logs and related information (such as IP address, access times, and referring pages) used for security monitoring, troubleshooting, and analytics.
- **Cookies and similar technologies:** information collected through cookies and similar tools, in accordance with your cookie preferences. For further information, please see the “Cookies and similar technologies” section below.

Personal Data Collected from Third Parties

We also collect your Personal Data from different sources, such as:

- **Publicly available sources:** such as publicly accessible registers, websites, or publications, where relevant to our charitable activities, safeguarding obligations, governance, or regulatory requirements.

5. How we use your Personal Data and our legal basis

We process Personal Data only where we have a valid lawful basis under applicable data protection laws. Depending on the specific context, we may rely on more than one lawful basis for the same processing activity.

The lawful bases we rely on include:

- Performance of a contract or taking steps at your request prior to entering into a contract;
- Compliance with a legal obligation to which we are subject;
- Legitimate interests, where processing is necessary for the purposes of our business activities and does not override your fundamental rights and freedoms; and
- Consent, where we have explicitly asked for and obtained it (for example, in relation to certain communications).

Where we rely on legitimate interests, we have carried out a balancing assessment to ensure that our interests are not overridden by your rights and expectations.

Purpose of Processing	Legal Basis for Processing
To operate, administer and maintain our Website , including ensuring functionality, managing content and responding to general enquiries.	<ul style="list-style-type: none"> • Legitimate interests (to operate and manage our Website efficiently and provide accessible information about our charitable activities).

<p>To assess, process and respond to enquiries, applications or expressions of interest in volunteering, teaching, partnering with, or otherwise supporting YGA and its education programmes.</p>	<ul style="list-style-type: none"> • Performance of a contract or steps taken at your request prior to entering into a contract; • Legitimate interests (to manage applications and engagement with individuals and organisations interested in supporting our charitable mission).
<p>To manage and maintain our relationships with volunteers, applicants, partners, donors, supporters, programme participants and authorised representatives.</p>	<ul style="list-style-type: none"> • Legitimate interests (to manage ongoing relationships, communications and verify authority where relevant); • Compliance with legal obligations (where required).
<p>To understand how visitors interact with our Website and communications, and to evaluate and improve our programmes, outreach activities and online presence.</p>	<ul style="list-style-type: none"> • Legitimate interests (to assess engagement, improve effectiveness of our communications and ensure our programmes are accessible and impactful).
<p>To improve and develop our internal processes and services, including quality assurance, training, operational planning and programme design.</p>	<ul style="list-style-type: none"> • Legitimate interests (to improve our services and operations responsibly)
<p>To send you information about our charitable activities, events, volunteering opportunities, education programmes and related updates that may be relevant to you.</p>	<ul style="list-style-type: none"> • Legitimate interests - where you have an existing relationship with us and would reasonably expect such communications (to inform individuals with an existing relationship with YGA about relevant activities and opportunities, in line with their reasonable expectations and with the ability to opt out at any time); • Consent (where required by law).
<p>To ensure the security of our Website, systems and information, including monitoring, access controls, incident detection and prevention.</p>	<ul style="list-style-type: none"> • Legitimate interests (to maintain security and prevent unauthorised access); • Compliance with our legal obligation (where security measures are mandated).

To maintain records for governance, accountability, audit, safeguarding, regulatory reporting and internal controls, including meeting our obligations to regulators, trustees and oversight bodies.	<ul style="list-style-type: none"> • Compliance with our legal obligation; • Legitimate interests (to ensure effective governance and accountability).
To establish, exercise or defend legal rights or claims, including handling complaints, disputes, investigations or regulatory matters.	<ul style="list-style-type: none"> • Legitimate interests (to protect legal rights and interests); • Compliance with legal obligations (where applicable).
To comply with applicable laws and regulations and to cooperate with regulators, law enforcement and public authorities.	<ul style="list-style-type: none"> • Compliance with legal obligations; • Legitimate interests (to protect individuals, prevent harm and support lawful investigations).

6. Disclosure of Personal Data

We disclose Personal Data to third parties only where this is necessary for the purposes described in this Privacy Policy, or where disclosure is otherwise permitted or required by applicable law. Whenever we share Personal Data, we put in place appropriate contractual, organisational and technical safeguards to ensure that it is protected, in line with UK data protection law and our confidentiality and security standards.

We may disclose your Personal Data in the following circumstances:

- **Authorised recipients.** Individuals or organisations you have authorised to act on your behalf or communicate with us for you.
- **Service providers.** Trusted third-party providers who support us in operating our website, systems and business activities, such as IT hosting and cloud service providers, email and communications platforms, and professional advisers (including auditors and legal advisers). These providers act as data processors and may only process Personal Data on our documented instructions and for the purposes we specify.
- **Law enforcement and regulatory authorities.** Courts, regulators, the Charity Commission, supervisory authorities, law enforcement agencies, tax authorities or other public bodies where disclosure is required by law, necessary to comply with a legal or regulatory obligation, necessary to protect the rights, property or safety of YGA or others, or required to establish, exercise or defend legal claims.
- **Partner organisations and delivery partners.** Organisations we work with to deliver our programmes, events or services (such as schools, educational institutions, community organisations, local authorities or funding partners), where sharing Personal Data is necessary to deliver activities safely, effectively and in line with our charitable objectives.

- **Business transfers and organisational changes.** In the event of a merger, reorganisation, transfer of activities or assets, or other change to the structure of our organisation, we may share Personal Data where necessary to facilitate such change, subject to appropriate safeguards.

All third parties with whom we share Personal Data are required to implement appropriate security measures to protect it and to process it in compliance with applicable data protection laws. Where a third party acts as a data processor, it is not permitted to use Personal Data for its own purposes.

7. International data transfers

YGA may transfer Personal Data to recipients located outside the United Kingdom (UK) where this is necessary to support the delivery, coordination, and administration of its education programmes.

This may include transfers to YGA-affiliated organisations or partners located in Türkiye, for example where programme coordination, operational support, or reporting activities are carried out in collaboration with YGA teams outside the UK.

Türkiye is not currently recognised by the UK government as providing an adequate level of protection for Personal Data. Where Personal Data is transferred to Türkiye, YGA implements appropriate safeguards to ensure that Personal Data remains protected to a standard essentially equivalent to that required under UK data protection laws.

These safeguards include, as appropriate:

- where the UK government has determined that the destination country ensures an adequate level of protection for Personal Data, reliance on the relevant UK adequacy regulation (for more information, please see the [UK adequacy list](#));
- where no UK adequacy regulation applies, the use of International Data Transfer Agreements (IDTAs) or the International Data Transfer Addendum to the European Commission's Standard Contractual Clauses, as approved by the Information Commissioner's Office (ICO).

YGA also applies additional organisational and technical measures where appropriate, such as access controls, data minimisation, and secure communication methods, to further protect Personal Data transferred internationally.

8. Aggregate and de-identified information

We may collect, use, and share aggregated or de-identified data, such as statistical or demographic information, for any lawful purpose. Although this type of data may be derived from your Personal Data, it is not considered Personal Data under applicable data protection laws if it does not directly or indirectly identify you. For example, we may aggregate usage data to analyse trends, monitor performance, or improve our services, without identifying any individual.

9. Cookies and similar tracking technologies

We use cookies and similar tracking technologies to automatically collect information about your browsing behaviour, device type, and interaction with our Portal and services. These technologies help us remember your preferences and settings to provide a more personalised experience, analyse usage patterns to improve functionality and performance, support authentication processes, and enhance security. Where required by law, we will seek your consent before placing non-essential cookies on your device. For more detailed information, including the types of cookies we use and how to manage your preferences, please see our [Cookie Policy](#).

10. Marketing Activities and Your Preferences

The law distinguishes between the channels you choose to receive marketing and promotional materials from us, and so we give you different options when we ask to use your data in this way.

YGA may contact you from time to time with updates about our programmes, events, partnerships, opportunities to participate, or other information related to our educational activities.

- You can opt out of receiving promotional or non-essential communications at any time by following the unsubscribe instructions included in our emails or by contacting us using the details provided in the Contact Us section below.
- You may also submit an “Object to Marketing” request through our Data Subject Access Request Form or other available channels.

We will process your request as soon as reasonably practicable and in accordance with applicable data protection laws.

Please note that opting out of promotional communications will not affect our ability to send you essential service-related messages, such as confirmations of participation, important programme updates, or changes to our terms or policies.

11. Third-party websites and links

Our Website may include links to third-party websites, platforms, or services that are not operated or controlled by YGA (such as partner websites, social media platforms, or external application forms).

YGA does not endorse or have control over these third-party websites, and access to them is at your own risk. This Privacy Policy applies only to Personal Data collected and processed by YGA through this Website.

We are not responsible for the content, privacy practices, or security of any third-party websites or services. When you visit a third-party website via a link on our Website, your Personal Data will be processed in accordance with that third party’s own privacy notice and terms. We recommend that you review the privacy policies and terms of use of any third-party websites before providing them with your Personal Data.

12. Data security

We have implemented appropriate technical and organisational security measures to protect your Personal Data from accidental loss, unauthorised access, misuse, alteration, or disclosure. These measures include, but are not limited to, access controls, encryption, secure storage, and regular system monitoring.

Access to your Personal Data is limited to employees, agents, contractors, and other third parties who have a legitimate business need to access it. They will only process your data on our instructions and are bound by confidentiality obligations.

13. Data retention

Personal Data will be retained only for as long as necessary for the purposes for which it was collected, including to provide our website and services, and in accordance with applicable laws and regulatory requirements.

We will determine the appropriate retention period by considering factors such as: the nature, sensitivity, and volume of the Personal Data; the potential risk of harm from unauthorised use or disclosure; the purposes for which the data is processed and whether those purposes can be achieved by other means; and applicable legal and regulatory requirements.

For example, certain categories of Personal Data may be retained for longer periods where required to comply with legal or regulatory obligations. In such cases, relevant records may be retained for up to ten (10) years following the end of the relevant contractual relationship or transaction, in line with applicable statutory limitation periods.

Where there are outstanding obligations, disputes, or unpaid amounts, we may retain relevant Personal Data for longer periods where necessary to pursue recovery, resolve disputes, or comply with legal obligations.

14. Your legal rights

To the extent permitted by applicable data protection laws and regulations, you have the following rights in relation to your Personal Data:

- **Request access** to your Personal Data. This enables you to receive a copy of the Personal Data we hold about you and to check that we are lawfully processing it.
- **Request correction** of the Personal Data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.
- **Request erasure** of your Personal Data in certain circumstances. This enables you to ask us to delete or remove Personal Data where there is no good reason for us continuing to process it.
- **Object to processing** of your Personal Data where we are relying on a legitimate interest (or those of a third party) as the legal basis for that particular use of your data. In some cases, we may demonstrate that we have compelling legitimate grounds to process your

information which override your right to object.

- **Request the transfer** of your Personal Data to you or to a third party. We will provide to you, or a third party you have chosen, your Personal Data in a structured, commonly used, machine-readable format.
- **Withdraw consent at any time** where we are relying on consent to process your Personal Data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you.
- **Request restriction of processing** of your Personal Data. This enables you to ask us to suspend the processing of your Personal Data in one of the following scenarios:
 - (i) If you want us to establish the data's accuracy;
 - (ii) Where you believe our use of the data is unlawful but you do not want us to erase it;
 - (iii) Where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or
 - (iv) You have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

If you wish to exercise any of the rights set out above, please submit your request via our online [Data Subject Request Form](#). If you have any questions about how we process your Personal Data, please see the “Contact Us” section below.

Before we respond to any rights request, we may need to verify your identity to ensure that we are dealing with the correct individual.

Where you are submitting a request on behalf of another person, we will require evidence that you are authorised to act on their behalf (for example, a written authorisation or power of attorney). This is to ensure that Personal Data is not disclosed to anyone who is not legally entitled to receive it.

15. Complaints

We are committed to protecting your Personal Data and to resolving any concerns you may have about how it is handled. If you have any questions, or if you believe that your Personal Data has been processed in a way that does not comply with applicable data protection laws, please contact us so that we can address the matter promptly.

You also have the right to lodge a complaint with a supervisory authority. In the United Kingdom, this is the Information Commissioner's Office (ICO), which can be contacted at www.ico.org.uk.

16. Accuracy of Personal Data

It is important that the Personal Data we hold about you is accurate and kept up to date. Please notify us promptly if your personal details change (for example, your contact information, postal address, or email address) during the course of your relationship with us.

17. Contact us

If you have any questions, comments or requests regarding this Privacy Policy or how we handle your Personal Data, please contact our Privacy Team at: info@yqa.uk